Faculty: □ Civil Engineering

□ Electrical Engineering

□ Mechanical Engineering and Computer Science

□ Production Engineering and Materials Technology

□ Infrastructure and Environment

□ Management

□ Centre for Foreign Languages/Centre for Physical Recreation and Sport

□ Doctoral School

Type of study: □ first cycle, □ second cycle, □ PhD studies

□ postgraduate

□ PhD students training at Doctoral School

Form of study: □ full-time, □ part-time

Academic year ………………………………………………………………………………..

Field of study/academic discipline: ……………………………………………………..…..

*Grading scale: 2-unsatisfactory; 3-satisfactory; 3.5-satisfactory plus; 4-good;
4.5-good plus; 5-very good*

|  |  |
| --- | --- |
| **THE QUESTIONS CONCERN THE WORK OF THE DEAN'S/DOCTORAL SCHOOL OFFICE SERVING YOUR FIELD OF STUDY/ACADEMIC DISCIPLINE** | **GRADE** |
| 1. Are the working hours of the Dean's/doctoral school office convenient?
 |  |
| 1. Do the employees of the Dean's/doctoral school office observe the office hours (timely opening hours)?
 |  |
| 1. Do the staff of the Dean's/doctoral school office provide information in a pleasant and polite manner?
 |  |
| 1. Do you obtain necessary (complete and reliable) information at the Dean's/doctoral school office?
 |  |
| 1. Do you think that the Dean's/doctoral school office is student friendly?
 |  |
| 1. Do you think that the work of the Dean's/doctoral school office has improved over the last year?
 |  |
| 1. Has the Dean's/doctoral school office ever refused to take care of your case?

□ YES □ NO If YES, go to point 8 |
| 1. Was the explanation for the refusal given?

□ YES □ NO |
| General evaluation of the work of the Dean’s Office: |  |
| How could the functioning of the Dean’s/doctoral school office be improved?  |